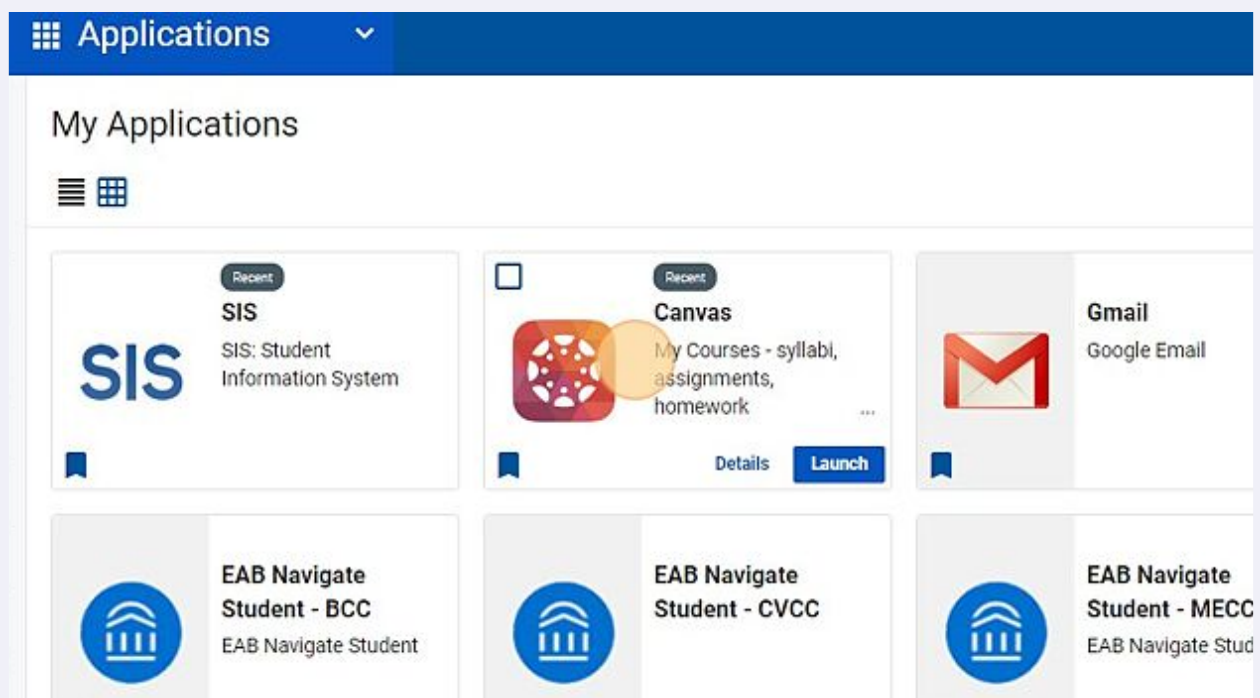


# How to Access and Request Online Tutoring Services through Tutor.com

This tutorial shows you how to access Tutor.com through the MECC Student Resources Canvas site. You can access the Tutor.com link from any Canvas course site.

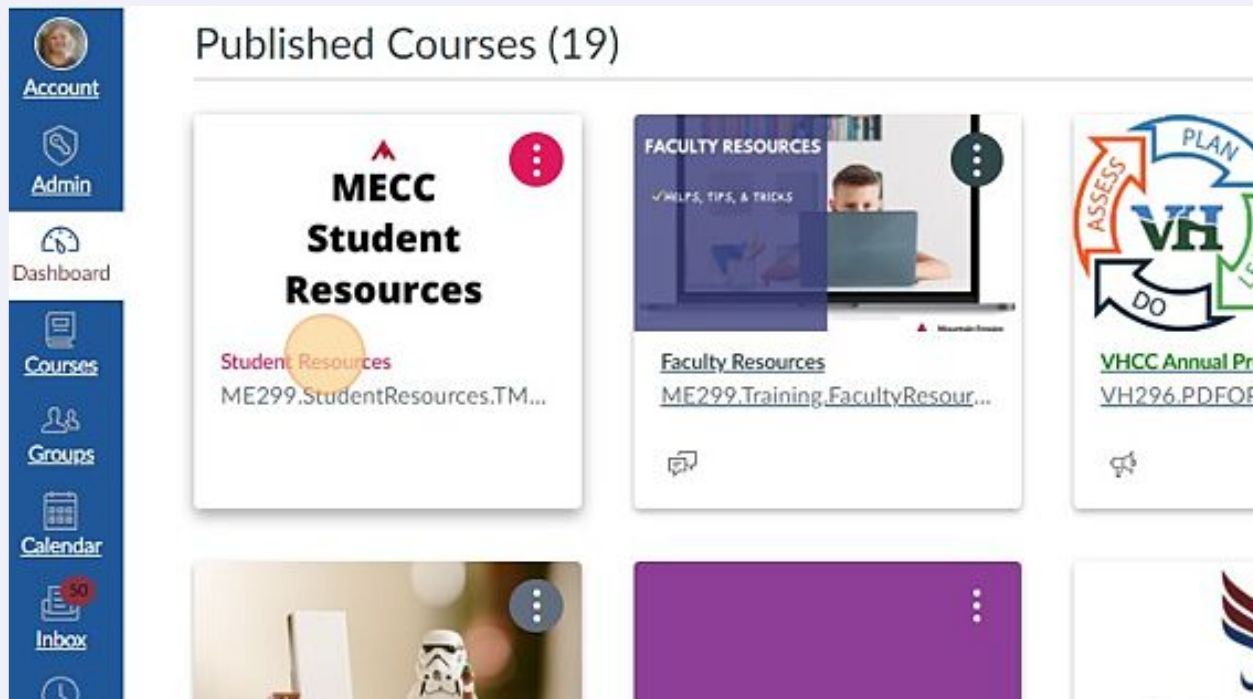
- 1 Navigate to [www.mecc.edu](http://www.mecc.edu) and click on MyMECC. Enter your login credentials.

- 2 Click on the Canvas tile.

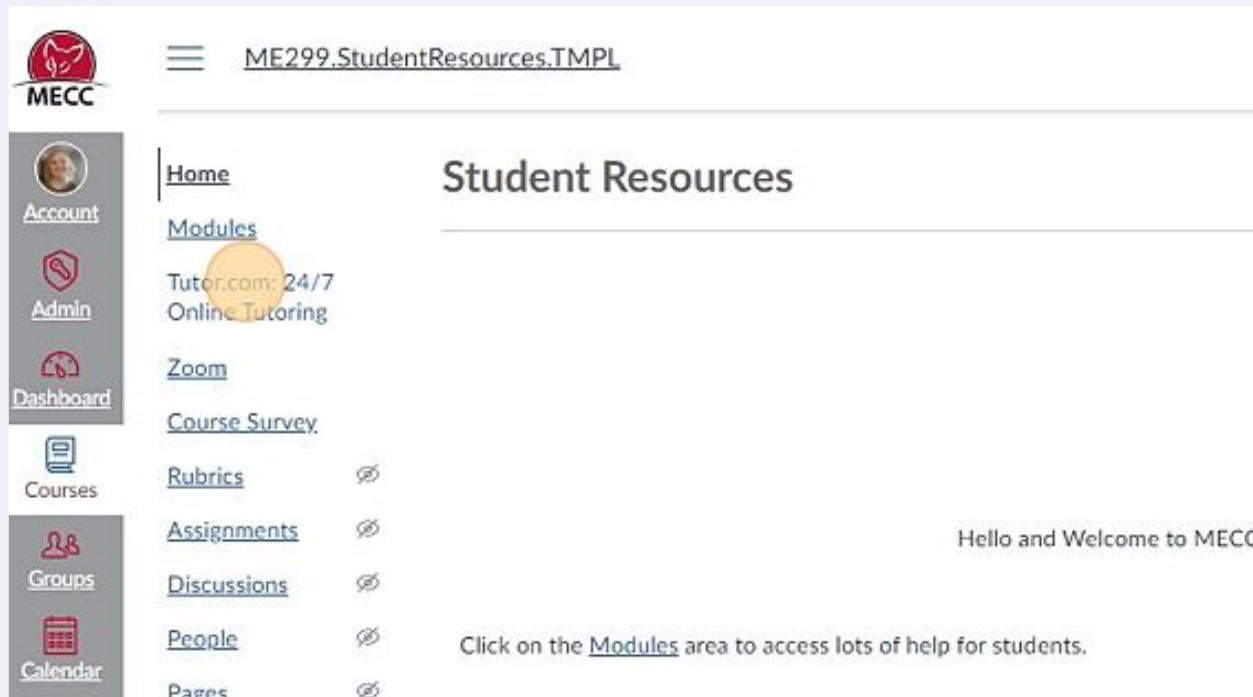


The screenshot shows the 'My Applications' page in Canvas LMS. At the top, there is a blue header with a grid icon and the text 'Applications'. Below the header, the page title 'My Applications' is displayed. The main content area contains a grid of application tiles. The first row includes three tiles: 'SIS' (Student Information System), 'Canvas' (My Courses - syllabi, assignments, homework), and 'Gmail' (Google Email). The 'Canvas' tile has a 'Launch' button. The second row includes three tiles, all labeled 'EAB Navigate Student' with a blue circular icon containing a building: 'EAB Navigate Student - BCC', 'EAB Navigate Student - CVCC', and 'EAB Navigate Student - MECC'.

3 Click "Student Resources"



4 Click "Tutor.com: 24/7 Online Tutoring"




- 5 Click this dropdown to select a topic.

Hi Christy!

You have 5 hours remaining

What do you need help with today? English

Please take a moment to review our [honor code](#).

Topic: ACCOUNTING (ACC) 

Subject: Select a subject...

How would you like to work with your tutor?

Chat Only  Chat + Voice

Enter your question

Type your question here.

[Attach a File](#) CONNECT NOW

- 6 Click this dropdown to select a subject.


Christy!

You have 5 hours remaining

What do you need help with today? English

Please take a moment to review our [honor code](#).

Student Success: Study Skills

Subject:  Select a subject...

How would you like to work with your tutor?

Chat Only  Chat + Voice

Enter your question

Type your question here.

[Attach a File](#) CONNECT NOW

7

Click the "How would you like to work with your tutor?" field to select chat or chat+voice.

You have 5 hours remaining

### What do you need help with today?

Please take a moment to review our [honor code](#).

**Topic** **Subject**

Student Success: Study Skills Note-taking

**How would you like to work with your tutor?**

Chat Only  Chat + Voice

**Enter your question**

Type your question here.

[Attach a File](#)

Please check back later for help with:

- ADMINISTRATIVE JUSTICE (ADJ) (available Every day from 6:00pm to 12:00am EST)

8

Click the "Enter your question" field and enter specific information about your needs for the tutor.

### What do you need help with today?

Please take a moment to review our [honor code](#).

**Topic** **Subject**

Student Success: Study Skills Note-taking

**How would you like to work with your tutor?**

Chat Only  Chat + Voice

**Enter your question**

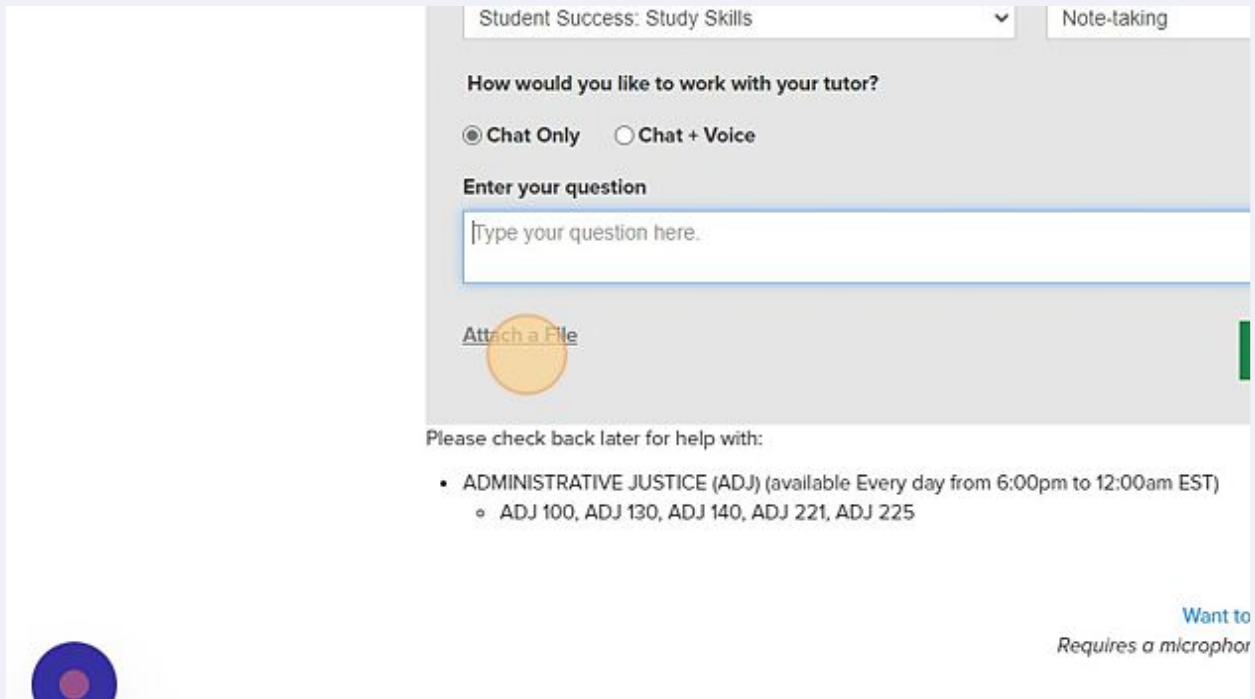
Type your question here.

[Attach a File](#)

Please check back later for help with:

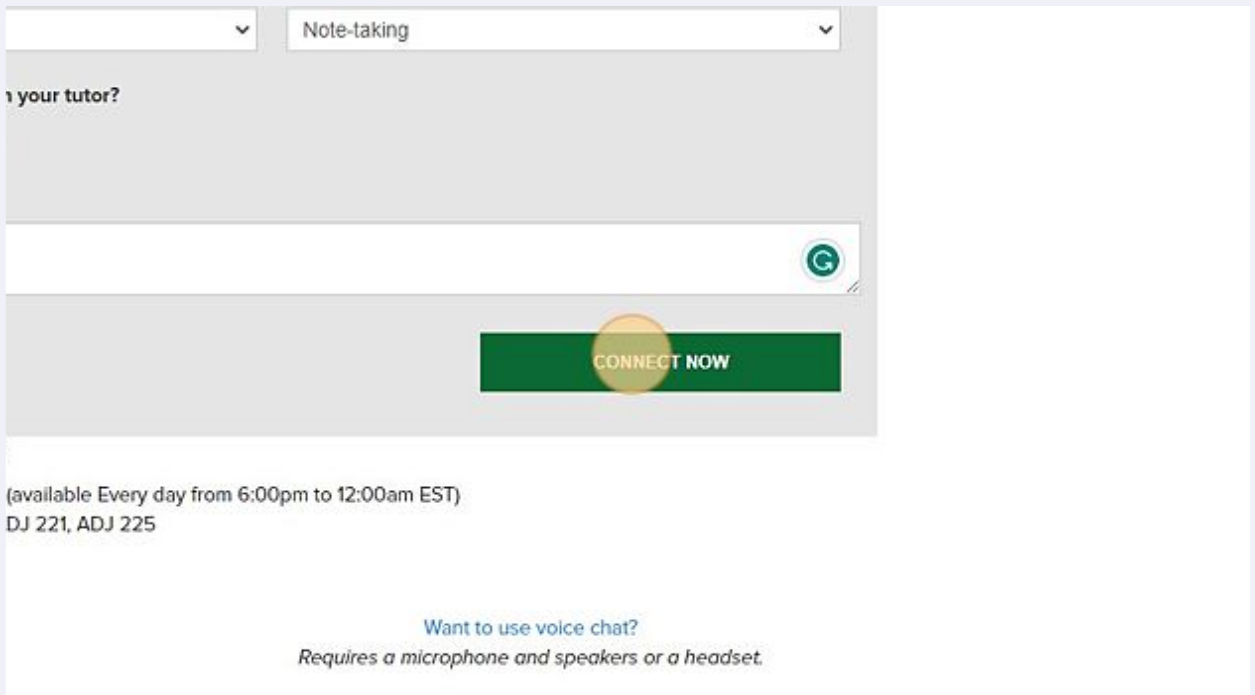
- ADMINISTRATIVE JUSTICE (ADJ) (available Every day from 6:00pm to 12:00am EST)
  - ADJ 100, ADJ 130, ADJ 140, ADJ 221, ADJ 225

9 Click here to attach a file if appropriate.



The screenshot shows a tutoring interface. At the top, there is a dropdown menu with "Student Success: Study Skills" and a "Note-taking" button. Below this is a section titled "How would you like to work with your tutor?" with two radio buttons: "Chat Only" (selected) and "Chat + Voice". Underneath is a text input field with the placeholder "Type your question here." and an "Attach a File" button, which is highlighted with a yellow circle. Below the input field, there is a message: "Please check back later for help with:" followed by a list of courses: "ADMINISTRATIVE JUSTICE (ADJ) (available Every day from 6:00pm to 12:00am EST)" and "ADJ 100, ADJ 130, ADJ 140, ADJ 221, ADJ 225". In the bottom right corner, there is a link "Want to" and the text "Requires a microphor".

10 Click this button to connect to a tutor.



The screenshot shows a tutoring interface. At the top, there is a dropdown menu with "Note-taking" and a "Note-taking" button. Below this is a section titled "How would you like to work with your tutor?" with two radio buttons: "Chat Only" (selected) and "Chat + Voice". Underneath is a text input field with a green circular icon on the right. Below the input field, there is a green button with the text "CONNECT NOW", which is highlighted with a yellow circle. Below the button, there is a message: "(available Every day from 6:00pm to 12:00am EST)" and "DJ 221, ADJ 225". In the bottom right corner, there is a link "Want to use voice chat?" and the text "Requires a microphone and speakers or a headset."

**11** You will see this screen as you wait to be connected to a tutor.

## Connecting to your Note-taking t



### What happens next?

Stay on this page to keep your place in line!  
You'll be matched with the next available tutor.

